# Parks and Recreation Department 2022 Annual Program Presentation







Recreation Commission: December 7, 2021



# An Essential Component of our Community



The fundamental purpose of the Parks and Recreation Department is to deliver residents and visitors with **high-quality** recreation facilities and **diverse** programming that promotes excitement, individual expression, exploration, pleasure, challenge and accomplishment that can lead to an improved **quality of life**.



#### Mission



"To provide multi-purpose, year-round, indoor and outdoor recreation opportunities accessible to all residents and visitors."



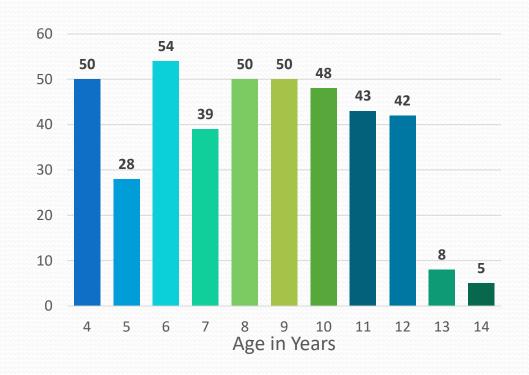






# **2021 Programming Review**

- 1071 total participants
- New programming
- COVID protocols
- New counselor team



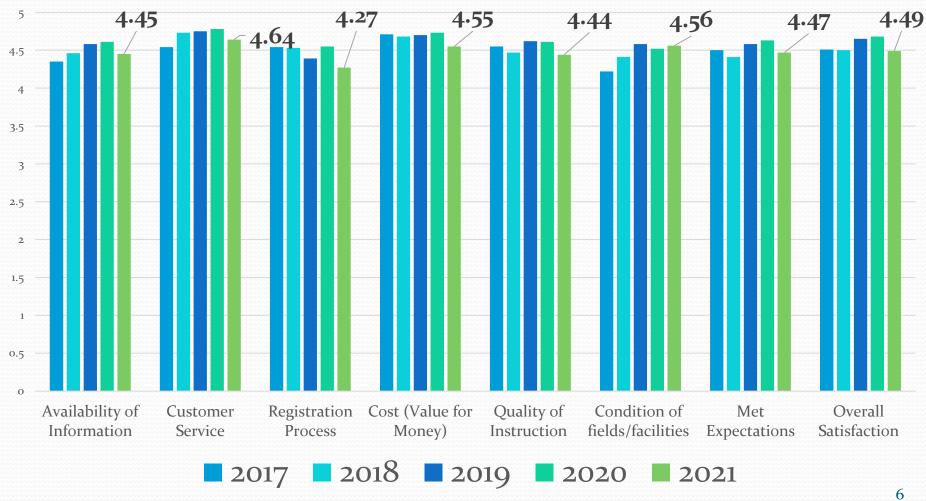


## 2021 Participant and Staff Feedback

- Confusing registration process
- Accessibility for locals
- More age-appropriate activities
- More for younger and older kids
- More recreation programs all the time!
- More biking and climbing
- More 5-day camps



# **Survey Results**





#### **Customer Recommendations...**

WINTER PROGRAMMING

MORE FLY FISHING PRIORITY FOR LOCALS
INTEGRATE ARTS AND PERFORMING ARTS

GYMNASTICS

WILDERNESS TENNIS CAMP MORE CAMPS

MORE 5-DAY CAMPS

MORE SPORTS

MORE FOR YOUNGER AND OLDER KIDS LONGER PROGRAMS





## **Focus Groups**

- November 2021
- Sent invite to 430 parents of past participants
- Total of 8 participants 4 in each group
- Variety of age groups of participants
- Facilitated focus groups using Poll Everywhere
- Directed questions & open comments





## Focus Groups: 3 key takeaways

- Parents are happy with our current program offerings
  - Received no negative feedback
  - Everyone was excited for the opening of the CRC
- Parents are excited about the changes we are implementing
  - After School activities
  - Transition to 5-day programs
  - Modified age brackets
  - Transitioning to more of a SKILLS/STEAM focus

#### MORE! MORE! MORE!

- More openings for participants
- More programs
- More variety





# **2022 Programming Changes**

Staff presented the proposed 2022 Programming Calendar to the RC Ad Hoc Programming Committee on October 26, 2021. Items included:

- New programming age groups
- Expanded product offerings: Summer/Winter/Fall
- Transition to 5-day camps
- Refined registration process
- Revised Fee Schedule
- Increased communication of product offerings
- Promotion of Scholarship Fund
- CRC Summer Operating Plan





# **New Programming Age Groups**

| NEW AGE GROUPS |             |
|----------------|-------------|
| Toddler        | 2 years     |
| Preschool      | 3-4 years   |
| Grade TK-2     | 5-7 years   |
| Grade 3-5      | 8-11 years  |
| Middle School  | 12-14 years |
| High School    | 15-18 years |
| Adult          | 16+ years   |
| Active Adult   | 55+ years   |
| Senior         | 65+ years   |

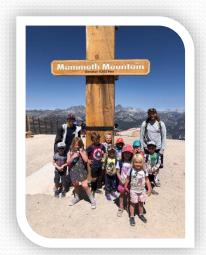




# **Expanded Product Offerings**

- New Winter/Fall programs
- Expanded summer camp offerings
- Transition to 5-day camps
- Partnership with local recreation providers







## **Registration Process**

- First attempt at limiting registration (pre-registration)
- Desired outcome achieved
- Return of the Expo on March 30
- Summer Pre-registration (limited to one camp/product per child) – April 4-8
- Summer Open Registration April 11
- The department continues to explore opportunities to further assist families register their children in our many popular summer programs





#### Fee Schedule

#### **Programs:**

- ➤ CPI 5+%
- ➤ 3 tier camp products external contract camp (Lego, UK soccer), CRC Sport Camps, and Signature camps (skilled staff)

#### **Facilities:**

>3-year cycle, CPI and direct cost recovery



### **Tony Colasardo Scholarship Fund**







# **CRC Summer Operating Plan**

- Dates/hours of Operation\*
- Summer/fall Schedule\*
- Facility layout Sport Court
- Proposed fees
- The BIG 5:
  - 1. Sports Camp & Kids Club
  - 2. Instructional/lesson programs
  - 3. Youth/adult Leagues
  - Open Play
  - 5. Events, tournaments and festivities

Mammoth Lakes

#### All Recreation ★ All The Time!

Mammoth Lakes, California