

**From:** [Chad Phillips](#)  
**To:** [pmoores@estransit.com](mailto:pmoores@estransit.com)  
**Cc:** [Clerk](#); [Haislip Hayes](#); [Tim Feher](#)  
**Subject:** Re: Red Line Chateau Road  
**Date:** Wednesday, April 13, 2022 4:51:13 PM

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Some people who received this message don't often get email from [c.phillips6480@gmail.com](mailto:c.phillips6480@gmail.com).

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**[EXTERNAL EMAIL]**

Thank you!

1 more item a bit off topic from the original comment is that many of the modern bicycles being manufactured have larger tires. Would be great to retrofit shuttles and trolleys with new bicycle racks that can accommodate.

On Wed, Apr 13, 2022 at 4:30 PM <[pmoores@estransit.com](mailto:pmoores@estransit.com)> wrote:

Hi Chad, Tim Feher is our supervisor in Mammoth. He will look into your comment and call you back. Sorry for the inconvenience you have experienced. Stay tuned for Tim's research results. Thank you, Phil

Phil Moores

*Executive Director*

**Eastern Sierra Transit Authority**

P.O. Box 1357

Bishop, CA 93515

760-872-1901 ext. 12

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**From:** Chad Phillips <[c.phillips6480@gmail.com](mailto:c.phillips6480@gmail.com)>  
**Sent:** Wednesday, April 13, 2022 4:01 PM  
**To:** [Clerk@townofmammothlakes.ca.gov](mailto:Clerk@townofmammothlakes.ca.gov); [Pmoores@estransit.com](mailto:Pmoores@estransit.com)  
**Subject:** Red Line Chateau Road

Hello!

Apologies on my technical difficulties during the PEDC meeting earlier. I live full time in town at Villa De Los Pinos. Stop #5 across the street from Villa De Los Pinos heading down

Chateau Road toward Old Mammoth Road seems to have some issues toward the end of the day. There has been several instances where I go to to wait at that stop to hitch a ride to the village at 440pm or 5pm and the last few buses never show up so I'm stuck standing at the bus stop in the cold. I know the pickup times of the stop and I keep an eye on the Transit app. The bus just seems to disappear off the app and nothing shows up. As you can imagine, this is a huge nuisance. I'm not sure what's going on at the end of the day, but would appreciate it if all buses and drivers finished out their day as scheduled. I believe this happened to me a half dozen separate occasions this winter.

Thank you.

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Chad Phillips (949) 514-9123 Please excuse any spelling errors. This e-mail was sent from my mobile phone.

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