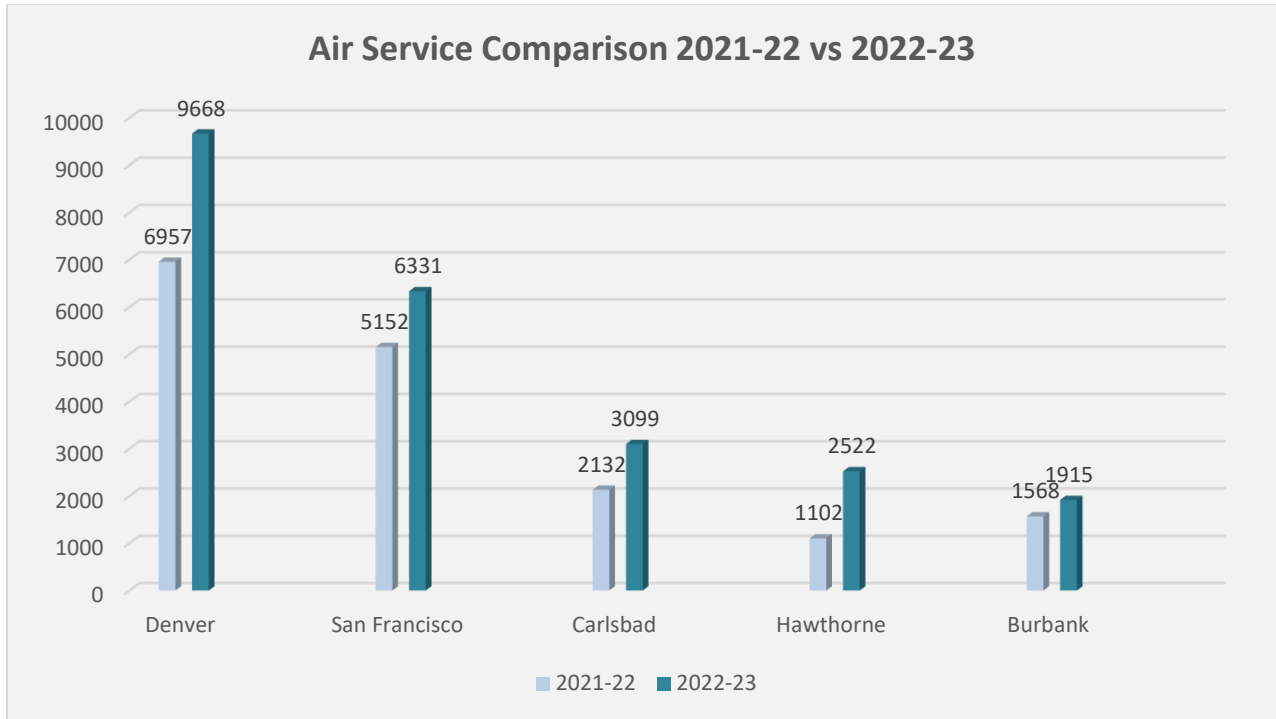


Final Winter Air Service Update 5-3-23

Bookings



Year-over-year roundtrips

- Denver is up 2,711, which is 39% over last year.
- San Francisco is up 1,179, which is 23% over last year.
- Carlsbad is up 967, which is 45% over last year.
- Hawthorne is up 1,420, which is 129% over last year.
- Burbank is up 347, which is 22% over last year.

Total we are up 6,624 round trips across all markets – roughly 3,312 individual passengers.

Summer Service

United summer schedule SFO-BIH loaded for June 29 – September 4th.

Advanced Airlines is likely to fly Friday and Sunday from both Hawthorne (access to LAX) and Carlsbad this summer. June 29- September 4.

Airline Completion Rates Winter 2022-23

While the winter was challenging due to record snowfall and highway closures, completion rates on both airlines were very good considering.

Advanced Airlines

Advanced Airlines ability to divert to BIH when weather at MMH makes it impossible to land mean that an additional 15% of flights were able to be completed and not cancelled.

In comparison to 2017 with JSX– we saw a completion rate of just **87.1%** compared to a completion rate of **91.1%** this year which is a slight improvement.

| MMH/KMMH | | | | | |
|--|------------------|--------------------------------------|-----------------------|---|--------------------------------------|
| Monthly Tracking of Completed & Diverted Flights @ MMH | | | | | |
| Total roundtrip flights are counted. | | | | | |
| Advanced Air (AN) - FRJ | | | | | |
| Month | # Flights Skd | # Flights Flown to/from MMH | % Completed MMH | # Flights Diverted to/from BIH | % Completed with Diversions |
| | | November | 12 | 12 | 100.0% |
| December | 54 | 43 | 79.6% | 11 | 100.0% |
| January | 54 | 39 | 72.2% | 9 | 88.9% |
| February | 48 | 35 | 72.9% | 4 | 81.3% |
| March | 54 | 39 | 72.2% | 10 | 90.7% |
| April | 15 | 15 | 100.0% | 0 | 100.0% |
| Total | 225 | 171 | 76.0% | 34 | 91.1% |

United Airlines

United had weather challenges in areas other than BIH that cause some of our cancellations including Denver, Aspen and San Francisco which effected our completion rates.

In comparison to 2017 when United flew into MMH – we saw a completion rate of just **79.9%** compared to a completion rate of **95.7%** this year which is a major improvement.

| BIH/KBIH | | | | | |
|---|------------------|--------------------|----------------|----------------------|-----------|
| Monthly Tracking of Completed & On-Time Flights @ BIH | | | | | |
| Total Bi-Directional Flights are included. On-Time = < 15 minutes late. | | | | | |
| SkyWest Airlines (OO) - CRJ700 | | | | | |
| Month | # Flights Skd | # Flights Flown | % Completed | # Flights On-Time | % On-Time |
| December | 68 | 67 | 98.5% | 45 | 66.2% |
| January | 102 | 97 | 95.1% | 73 | 71.6% |
| February | 100 | 92 | 92.0% | 69 | 69.0% |
| March | 98 | 96 | 98.0% | 73 | 74.5% |
| April | 4 | 4 | 100.0% | 4 | 100.0% |
| Total | 372 | 356 | 95.7% | 264 | 71.0% |