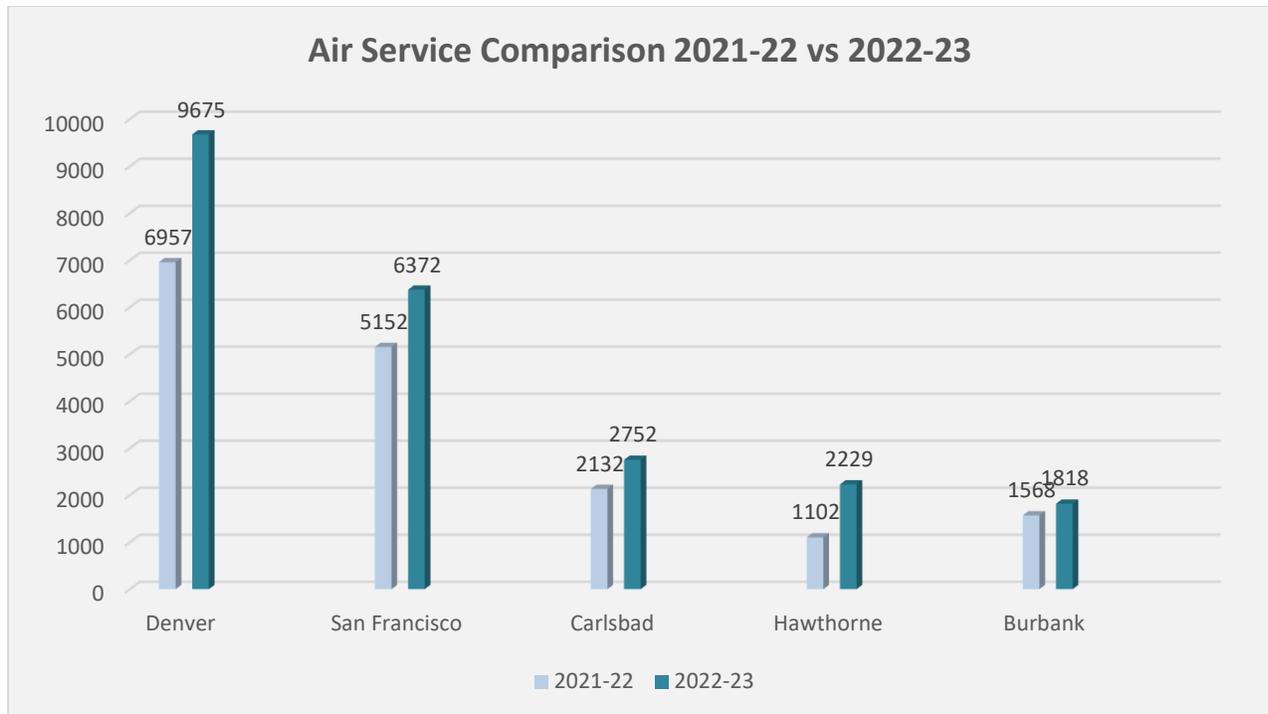


# Air Service Update 4-5-23

## Bookings



### Year-over-year roundtrips

- Denver is up 2,718, which is 39% over last year.
- San Francisco is up 1,220, which is 24% over last year.
- Carlsbad is up 620, which is 29% over last year.
- Hawthorne is up 1,127, which is 102% over last year.
- Burbank is up 250, which is 16% over last year.

Total we are up 5,935 round trips across all markets – roughly 2,967 individual passengers

### Summer Service

United summer schedule SFO-BIH loaded for June 23 – September 4<sup>th</sup>.

Advanced Airlines has been extended for spring to fly twice weekly (Friday and Sunday) to Hawthorne (HHR) starting April 20 through June 25. Ten packs from this winter will be extended as well at least through this period if not through the summer but that is TBD.

## Airline Completion Rates

While the winter was challenging due to record snowfall and highway closures, completion rates on both airlines were very good considering.

### Advanced Airlines

Advanced Airlines ability to divert to BIH when weather at MMH makes it impossible to land mean that an additional 17.2% of flights were able to be completed and not cancelled.

In comparison to 2017 with JSX– we saw a completion rate of just **87.1%** compared to a completion rate of **90%** this year which is a slight improvement.

MMH/KMMH					
Monthly Tracking of Completed & Diverted Flights @ MMH					
Total roundtrip flights are counted.					
Advanced Air (AN) - FRJ					
Month	# Flights Skd	# Flights Flown to/from MMH	% Completed MMH	# Flights Diverted to/from BIH	% Completed with Diversions
November	12	12	100.0%	0	100.0%
December	54	43	79.6%	11	100.0%
January	54	39	72.2%	9	88.9%
February	48	35	72.9%	4	81.3%
March	24	14	58.3%	7	87.5%
April					
Total	180	131	72.8%	31	90.0%

### United Airlines

United had weather challenges in areas other than BIH that cause some of our cancellations including Denver, Aspen and San Francisco which effected our completion rates.

In comparison to 2017 when United flew into MMH – we saw a completion rate of just **79.9%** compared to a completion rate of **95.6%** this year which is a major improvement.

BIH/KBIH					
Monthly Tracking of Completed & On-Time Flights @ BIH					
Total Bi-Directional Flights are included. On-Time = < 15 minutes late.					
SkyWest Airlines (OO) - CRJ700					
Month	# Flights Skd	# Flights Flown	% Completed	# Flights On- Time	% On-Time
December	68	67	98.5%	45	66.2%
January	102	97	95.1%	73	71.6%
February	100	92	92.0%	69	69.0%
March	96	94	97.9%	73	76.0%
April					
Total	366	350	95.6%	260	71.0%